

Support

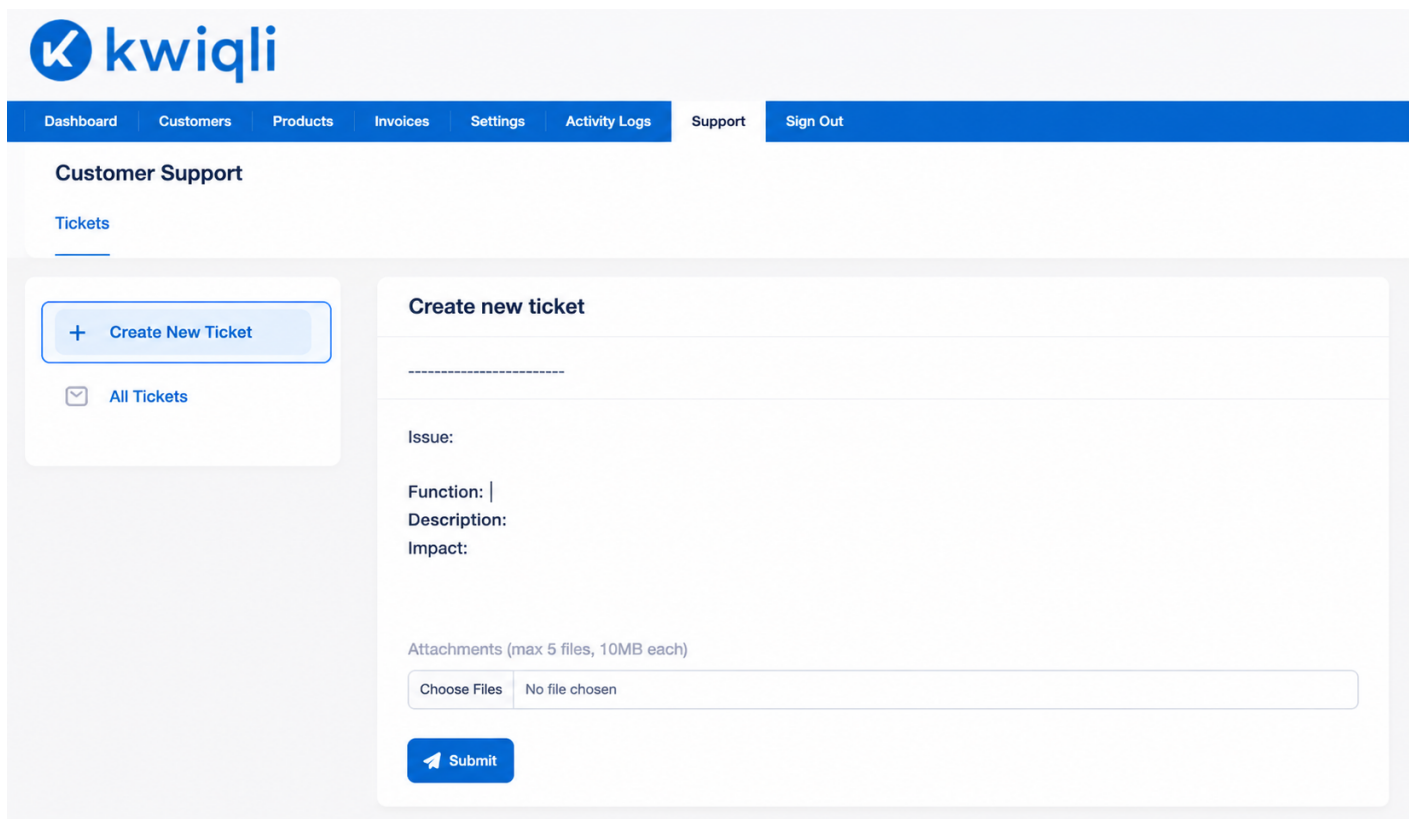
The Support allows administrators to create and manage support tickets.

Creating a Support Ticket

1. Click the Support tab.
2. Select Create New Ticket.
3. Enter:

- Ticket Subject
- Description
- Supporting details
- Submit the ticket.

To check the status of your existing tickets click the "All Tickets"



The screenshot displays the kwiqli Customer Support interface. At the top, there is a navigation bar with the kwiqli logo and several menu items: Dashboard, Customers, Products, Invoices, Settings, Activity Logs, Support, and Sign Out. Below the navigation bar, the 'Customer Support' section is active, with a 'Tickets' link. On the left side, there is a sidebar with a '+ Create New Ticket' button and an 'All Tickets' link. The main content area is titled 'Create new ticket' and contains a form with the following fields: 'Issue:', 'Function:', 'Description:', and 'Impact:'. Below these fields, there is an 'Attachments (max 5 files, 10MB each)' section with a 'Choose Files' button and a 'No file chosen' status. At the bottom of the form, there is a blue 'Submit' button.

Functions

- Report billing issues
 - Request technical support
 - Track issue resolution
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